



The Water Works Board of the City of Auburn
 1501 W. Samford Avenue
 Auburn, Alabama 36832
 (334) 501-3050

New Account Activation Form (Residential)

Below is the information necessary to begin water and sewer service with the Water Works Board of The City of Auburn. Our office also includes billing for garbage collection within the city. Please fill out all the information below clearly and precisely and also provide a copy of a valid State or Government issued Identification Card. This will insure prompt and accurate billing for establishment of services. The charges to initiate services are \$27.50 for water deposit, \$30.00 for sewer deposit, \$30.00 for garbage deposit (which are refundable), and a \$15.00 non-refundable service charge. The deposit and service charge are due at the time of application or can be billed at the discretion of The Water Works Board Utility Billing Office. The three deposits may be waived if you can provide a "Letter of Credit" from your most recent utility provider, which should reflect a minimum two-year payment history with no late charges, or notices of disconnect. Please be advised that past payment history with The Utility Billing Office will supersede a "Letter of Credit" from any other utility. Please contact The Utility Billing Office if you have any questions or concerns regarding establishing an account with The Water Works Board. Our phone number is (334) 501-3050 and our fax number is (334) 501-7292.

NOTE- Service can usually be connected the same day, except during peak work periods, as requested provided we receive the request by 2:00 p.m. CST.

Name as listed on account _____

Address of Service _____

Mailing address _____

Date to begin service _____

Social Security # _____

Driver's License # or Passport # _____

Primary Phone # _____ Alternate Phone # _____

Provided letter of credit _____ Yes _____ No

E-Bill _____ Yes _____ No Email Address _____

Paper Bill _____ Yes _____ No

By subscribing to water, sewer, and garbage service, I agree to follow the rules, regulations, and policies as amended, of those service providers.

Signature _____ Date Signed _____